

# South East Coast Ambulance Service NHS Foundation Trust

South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 12th April 2018

Email: Email: Email: 60 | Email: 60 | Email: 61 | Emai

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/03/09.

You requested the following information, please also see our response below:

Please can you disclose details of every call out to prisons and young offender institutes during 2018 to date, 2017, 2016, 2015 and 2014?

#### Please disclose:

- \* The reason behind the call from the call log (i.e. prisoner suspected of being stabbed, drugs overdose, consumption of legal highs etc)
- \* I've listed the prisons below
- \* Could you please list the date of the
- \* Any injuries that were treated at the scene
- \* Any incidents that required a hospital transfer

Prison
Cookham Wood
East Sutton Park
Ford
Lewes
Maidstone
Rochester
Elmley
Standford Hill
Swaleside
Highdown
Bronzefield
Coldingley
Send
Downview



Please see tables below which shows the number of incidents with a response at scene, separated by problem nature and year.

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital. We are unable to give the specific date of each incident as this may be identifiable to individuals.

#### **Cookham Wood**

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest			2	1	
1-Unco-Noisy/Abnorm					
Breathing				1	
999 HCP	5	5	8	2	
Abdominal/Flank Pain			1		
Allergic Reaction	1			1	
Assault	2	1			
Assault/Domestic			1		
Back Pain	1				
Bleeding	1				
Breathing/ENT Problems	1	1	1		
Burns		1			
Cardiac/Respiratory Arrest	1	4	2		
Chest Pain/Cardiac Prob	1	1	1		
Chest/Upper back					
pain/Cardiac				2	
Collapse (Breathing					
Normal)				1	
Fall Non-injury				1	
Falls <12ft	1	2			
Fire - Confirmed Casualty		1			
Fire Call		1			
Fitting		14	2		
Generally Unwell	3	3	3		
Information Only				1	
Limb/Pain Injury		2	1		
Medical			1	5	
Mental Health Issues		1	1		
NHS 111			1	2	
Overdose/Ingestion -					
Accidental	1				
Trauma	2	1	6		
Unco - Normal Breathing				1	
Unconscious				1	
Unconscious/Faint	5	6	2		



Z-Prison Incident				15	1
Total	25	44	33	34	1
Total conveyed to					
hospital	22	32	22	27	1

#### **East Sutton Park**

Problem Nature	2014	2015	2016	2017	2018
999 HCP			3	1	
Abdominal/Flank Pain	1		1		
Allergic Reaction		4	1		
Bleeding		1	1		
Breathing Problems				1	
Breathing/ENT Problems			2		
Burns		1			
Chest Pain/Cardiac Prob	1	2	6		
Chest/Upper back					
pain/Cardiac				1	
Diabetic Probs			1		
Falls <12ft			1		
Generally Unwell	1		1		
Limb/Pain Injury	1				
Medical			1	1	1
Minor Ailment/Injury	1	1			
NHS 111	4	10	9	19	2
NHS 111 (Manual Entry)			1		
PRACTITIONER					
REFERRAL	1				
Stroke/Neurological	1		3		
Trauma	2			2	
Unconscious			2		
Unconscious/Faint		1	1		
Z-Prison Incident				5	
Total	13	20	34	30	3
Total conveyed to hospital	11	18	25	18	2

#### **Ford**

Problem Nature	2014	2015	2016	2017	2018
999 HCP	15	12	4	1	
Abdominal/Flank Pain		4			



Assault	2	1			
Back Pain	1	1	2		
Bleeding	4	1			1
Breathing Problems				1	
Breathing/ENT Problems		1	2		
Burns				1	
Chest Pain/Cardiac Prob	4	13	7		
Chest/Upper back					
pain/Cardiac			1	5	
Diabetic Probs			1		
Falls <12ft	1	1	2		
Fitting	1	2	2	2	1
Generally Unwell	2	4	7		
HCP Admission 120					
minutes			1		
Medical			2	2	
Medical Minor				1	
Mental Health Issues			1		
NHS 111	15	14	17	18	4
NHS 111 (Manual Entry)	1		1	2	
PP Referral 2		2			
Stabbing			1		
Stroke/Neurological	2	2		1	
Trauma		1		4	1
Unconscious			1		
Unconscious/Faint	6	2	2		
Z-Prison Incident				7	1
Total	54	61	54	45	8
Total conveyed to					
hospital	40	53	41	31	8

#### **Lewes**

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest				3	
1-Hanged - Attempted				3	
1-Hanged (Attempted)				1	
1-Unco-Noisy/Abnorm					
Breathing				2	1
999 HCP	14	18	21	15	2
ABANDONED CALL				1	
Abdominal/Flank Pain	4	2	2		
Allergic Reaction		1	1	1	
Assault	2	1			



Back Pain	1	1			
Bleeding	2	1	3	3	1
Breathing Problems				4	1
Breathing/ENT Problems	2	4	7		
Cardiac/Respiratory Arrest	1	3	7		
Chest Pain/Cardiac Prob	10	14	15		
Chest/Upper back					
pain/Cardiac			4	6	2
Diabetic Probs	2				
Fall Injuries Unknown					1
Falls <12ft		3	1		
Fire - Confirmed Casualty			1		
Fire Call			1		
Fire Persons Reported				1	
Fitting	6	10	8	2	1
Fracture	1		1		
Generally Unwell	11	7	6		
HCP				2	
HCP Admission 120					
minutes		1	1		
Information Only				2	
Limb/Pain Injury	3		2		
Major Trauma				1	
Medical			4	8	2
Medical Minor			1	1	
Mental Health			2	3	
Mental Health Issues	10	6	2		
PP Referral 2			1		
RTC - No/Minor Injury			1		
Running Call				2	
Shot/Stabbing (Central)		2			
Stroke/Neurological	1	3	2		
Suicide			1	1	
Trauma	1	1	5	7	3
Unco - Normal Breathing				3	1
Unconscious			1		
Unconscious/Faint	12	17	7		
Z-Prison Incident				68	14
Total	83	95	108	140	29
Total conveyed to					
hospital	70	81	81	102	23

# **Maidstone**



1-Cardiac/Respiratory					
Arrest			1		
999 HCP	5	4	4	1	1
Abdominal/Flank Pain	1	2	1		
Back Pain	2				
Bleeding	1	2	3		
Breathing Problems				1	
Breathing/ENT Problems	2		3		
Cardiac/Respiratory Arrest	2	3			
Chest Pain/Cardiac Prob	1	4	5		
Chest/Upper back					
pain/Cardiac			2	2	
Collapse (Breathing					
Normal)				1	
Diabetic Probs	1				
Fitting	1	1	4		1
Generally Unwell		2	3		
Limb/Pain Injury	2		3		
Medical				2	
Mental Health Issues	1	2	5		
Minor Ailment/Injury			1		
NHS 111		1	1		
Overdose/Ingestion -					
Accidental		1	2		
PREALERT	1				
Stroke/Neurological		1	2		
Trauma	1	1	2		
Unco - Normal Breathing				1	
Unconscious			2		
Unconscious/Faint	2	6	4		
Z-Prison Incident				21	6
Total	23	30	48	29	8
Total conveyed to					
hospital	19	22	39	23	6

# Rochester

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest			2	2	
1-Hanged - Attempted				1	
1-Hanged (Attempted)				1	
999 HCP	11	11	16	2	1
Abdominal/Flank Pain	3				
Alcohol Intoxication/Related			1		
Allergic Reaction			1		



Assault	1	1	1		
Back Pain	1		1		
Bleeding	1	2	6	1	
Breathing Problems				3	
Breathing/ENT Problems	1	5	4		
Cardiac/Respiratory Arrest		5	3		
Chest Pain/Cardiac Prob	1	10	20		
Chest/Upper back					
pain/Cardiac			9	6	1
Clinical			1		
Diabetic Probs	1				
Emergency Rule			1		
Falls <12ft		1	1		
Fire - Confirmed Casualty			1		
Fitting	2	11	23	2	1
Generally Unwell	5	9	11		
HCP			1	1	1
HCP Admission 120					-
minutes	2	1	1		
Information Only					1
Limb/Pain Injury	2		2		
Medical			7	10	1
Medical Minor				3	1
Mental Health				1	
Mental Health Issues	6	9	5		
Minor Ailment/Injury			1		
NHS 111		1		11	4
Overdose/Ingestion -					
Accidental	3	1	3		
PP Referral			1		
PP Referral 4			1		
Running Call				1	
Shot/Stabbing (Central)		1	2		
Stroke/Neurological			3	2	
Suicide			1		
Trauma	1	6	5	5	
Unco - Normal Breathing				2	
Unconscious			2		
Unconscious/Faint	4	9	13		
Z-Prison Incident				75	28
Total	45	83	150	129	39
Total conveyed to					
hospital	32	54	79	73	11

# **Elmley**



Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest			2	4	1
1-Hanged (Attempted)				1	
1-Unco-Noisy/Abnorm					
Breathing				1	1
999 HCP	111	91	124	30	1
Abdominal/Flank Pain	5		3	2	
Alcohol Intoxication/Related		1			
Allergic Reaction	1	1	1		
Assault	1	1	2		
Assault/Domestic			1		
Back Pain		3	† •		
Back Pain - Lower				1	
Bleeding	1	6	5	1	
Breathing Problems	<b>'</b>		3	3	
Breathing/ENT Problems	9	10	9	3	
Burns	1	1	1	2	
	8	6	4		
Cardiac/Respiratory Arrest Chemical	0	0	4		
Inhalation/Incident	1	1			
Chest Pain/Cardiac Prob	25	23	16		
Chest/Upper back	23	23	10		
pain/Cardiac			7	8	
Diabetic Probs			3		
Falls <12ft	4	2	4		
Fire Persons Reported	•		1	1	
Fitting	8	17	12	7	
Generally Unwell	9	20	5	<u>'</u>	
HCP	5	20	8	3	
HCP Admission 120			+	- 3	
minutes	11	29	11		
HCP Admission 240			1 ' '		
minutes		3	1		
HCP Admission 60 minutes	2	1			
Information Only				1	1
Limb/Pain Injury	1	1	2		
Medical	•	<u> </u>	7	11	
Medical Minor			1	3	
Mental Health			2	2	
Mental Health Issues	19	18	11	-	
NHS 111	13	10	111	1	
		1	1	1	1
NHS 111 (Manual Entry) Overdose/Ingestion -		1			
Accidental	7	11			
Running Call	<del>'</del>	' '		1	1
Turining Can	I			ı	



Stroke/Neurological	2	3	3	3	1
Transport Request (Crew)				1	
Trauma	12	4	4	8	
Unco - Normal Breathing				2	
Unconscious			1		
Unconscious/Faint	8	12	5		
Z-PLATO Incident					1
Z-Prison Incident				150	19
Total	246	266	259	246	26
Total conveyed to					
hospital	213	215	220	172	23

# **Stanford Hill**

Problem Nature	2014	2015	2016	2017	2018
999 HCP	4	11	3	2	
Abdominal/Flank Pain	4				
Allergic Reaction	2	1			
Back Pain			2		
Bleeding	2	2	1	1	
Breathing Problems				1	
Breathing/ENT Problems	1	3			
Burns		1			
Cardiac/Respiratory Arrest		1			
Chest Pain/Cardiac Prob	9	4	3		
Chest/Upper back pain/Cardiac				3	1
Falls <12ft	2	2	1		
Fitting	2	1	2		
Generally Unwell	1	5	2		
HCP				1	
HCP Admission 120					
minutes		1	1		
Limb/Pain Injury	2				
Medical			1	1	
Medical Minor				1	
Mental Health Issues		1			
NHS 111	10	3		4	4
NHS 111 (Manual Entry)	1	16	12	7	
Overdose/Ingestion -					
Accidental	2	1			
PP Referral 4		1			
Stroke/Neurological	1	4			
Trauma	2		2	4	
Unconscious/Faint			2		



Z-Prison Incident				10	2
Total	45	58	32	35	7
Total conveyed to					
hospital	38	44	20	27	7

# <u>Swaleside</u>

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory	2017	2013	2010	2017	2010
Arrest			1	2	1
1-Hanged - Attempted			1	1	<u> </u>
1-Hanged (Attempted)				1	
1-Unco-Noisy/Abnorm				•	
Breathing				1	1
999 HCP	25	55	46	11	3
Abdominal/Flank Pain	1	1	1	1	
Allergic Reaction	2				
Assault		6	1		
Back Pain		1			
Bleeding	3	9	9	4	
Breathing Problems			1	1	1
Breathing/ENT Problems	2	2	10		
Burns		1			
Cardiac/Respiratory Arrest	1	7	4		
Chest Pain/Cardiac Prob	30	67	29		
Chest/Upper back					
pain/Cardiac			3	6	2
Collapse (Breathing					
Normal)				1	
Diabetic Probs	1	1	1		
Falls <12ft	2	1			
Fire - Confirmed Casualty			3		
Fitting	1	9	11	4	
Generally Unwell	4	13	12		
HCP			2	3	
HCP Admission 120					
minutes		3	6		
Information Only				2	
Limb/Pain Injury	1	1	3	_	
Medical			5	8	1
Medical Minor			2	1	
Mental Health			1	3	1
Mental Health Issues	15	7	9		
NHS 111	3		1		1
NHS 111 (Manual Entry)			1	1	
Overdose/Ingestion -	6	3	3		



Accidental					
Shot/Stabbing (Central)	3	6	2		
Shot/Stabbing (Peripheral)	1				
Stabbing			1	1	
Stroke/Neurological	2	3	5		
Trauma	5	7	9	8	
Unco - Normal Breathing				2	2
Unconscious			5		
Unconscious/Faint	14	12	8		
Z-Prison Incident				84	24
Total	122	215	192	146	37
Total conveyed to					
hospital	110	169	153	97	27

#### **Highdown**

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest				2	1
1-Hanged - Attempted			2	3	
1-Unco-Noisy/Abnorm					
Breathing				2	1
999 HCP	21	27	24	12	
Abdominal/Flank Pain	3	2	4		
Alcohol Intoxication/Related		1			
Allergic Reaction	2		1		
Assault	3	3	3		
Assault/Domestic				2	
Back Pain	2	2			
Bleeding	10	4	6		
Breathing Problems			1	5	1
Breathing/ENT Problems	10	3	9		
Burns			1		
Cardiac/Respiratory Arrest	2	3	8		
Chest Pain/Cardiac Prob	28	19	11		
Chest/Upper back					
pain/Cardiac			5	10	1
Choking		1			
Collapse - Breathing					
Normal				1	
Diabetic Probs	4				
Falls <12ft	4	3			
Falls >12ft			1		
Fire - Confirmed Casualty		2			
Fire Call	1				



Fitting	14	5	9	9	1
Generally Unwell	10	12	12		
HCP				3	
HCP Admission 120					
minutes	6	4	2		
HCP Admission 240					
minutes	1				
HCP Admission 60 minutes	4	1			
Headache			1		
Limb/Pain Injury	5	4	1		
Major Trauma				1	
Maternity Issues	1				
Medical			4	14	
Medical Minor			1	2	
Mental Health				4	
Mental Health Issues	12	5	6		
NHS 111 (Manual Entry)	1				
Overdose/Ingestion -					
Accidental	2	3	2		
Shot/Stabbing (Central)			1		
Stabbing				1	
Stroke/Neurological	2		5	3	1
Trauma	4	2	11	6	
Unco - Normal Breathing				7	
Unconscious			1		
Unconscious/Faint	11	13	9		
Z-Prison Incident				95	13
Total	163	119	141	182	19
Total conveyed to	446	00	400	454	47
hospital	118	99	108	151	17

# **Bronzefield**

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest				2	
1-Hanged - Attempted				1	
1-Maternity (Imminent					
Delivery)				1	
999 HCP	31	34	32	9	
ABANDONED CALL					
Abdominal/Flank Pain	2	1	1	1	
Alcohol Related				1	
Allergic Reaction	1			1	
Back Pain	1				
Back Pain (Lower)				1	



Bleeding	2	1	1		
Breathing Problems			1		
Breathing/ENT Problems	1	2	2		
Cardiac/Respiratory Arrest	1	1	1		
Chest Pain/Cardiac Prob	1	6	1		
Clinical		1			
Diabetic Probs	1	2			
Emergency Rule			1		
Falls <12ft	2		2		
Fire Persons Reported				1	
Fitting	9	6	1	2	
Generally Unwell	4	3	5		
HCP			1	2	
HCP Admission 120					
minutes	6	3	6		
HCP Admission 60 minutes		2			
Limb/Pain Injury	1	1	1		
Maternity				11	1
Maternity - Imminent					
Delivery		1	2		
Maternity Issues	8	19	4		
Medical			2	6	1
Medical Minor			1	3	
Mental Health			2	2	1
Mental Health Issues	1	1	1		
Minor Ailment/Injury		1	1		
NHS 111	3			2	1
NHS 111 (Manual Entry)	2	2	2	3	
Overdose/Ingestion -					
Accidental	1		1		
PREALERT		1	1		
Stroke/Neurological	1	1		1	
Trauma	1	2	2	3	
Unco - Normal Breathing				1	
Unconscious/Faint	5	2	4		
Z-Prison Incident				34	18
Total	85	93	79	88	22
Total conveyed to					
hospital	69	79	71	72	20

# **Coldingley**

Problem Nature	2014	2015	2016	2017	2018
1-Cardiac/Respiratory					
Arrest				1	



1-Hanged - Attempted				2	
1-Unco-Noisy/Abnorm					
Breathing				2	
999 HCP	12	37	24	8	1
Abdominal/Flank Pain	2	2			
Alcohol Intoxication/Related		1	1		
Allergic Reaction		2			
Assault	1				
Assault/Domestic			1	1	
Back Pain		1	1		
Bleeding			2		
Breathing/ENT Problems		2	3		
Cardiac/Respiratory Arrest			3		
Chest Pain/Cardiac Prob	6	12	10		
Chest/Upper back					
pain/Cardiac			3	16	
Collapse - Breathing					
Normal			1		
Diabetic Probs				1	
Emergency Rule			1	1	
Fall Injuries Unknown				1	
Fall Non-injury				1	
Falls <12ft	2	2			
Fitting	1	6	4	1	
Generally Unwell	5	10	5		
HCP			1	1	
HCP Admission 120					
minutes	4	3	3		
HCP Admission 240					
minutes		1	1.		
HCP Admission 60 minutes		<u> </u>	1		
Headache		1	1		
Limb/Pain Injury		2	1	_	_
Medical			1	7	1
Medical Minor			1		
Mental Health			1	1	
Mental Health Issues	2	7	6		
Minor Ailment/Injury		1			
NHS 111	8	1		5	1
NHS 111 (Manual Entry)	3	20	10	7	
Overdose/Ingestion -					
Accidental	2	5	1		
PP Referral 2		1	1	_	
Running Call			1	2	
Shot/Stabbing (Central)			1		
Stroke/Neurological	2	3		2	



Trauma	2	4	4	4	
Unco - Normal Breathing				2	
Unconscious			4		
Unconscious/Faint	5	10	7		
Z-Prison Incident				55	11
Total	57	134	101	121	14
Total conveyed to					
hospital	44	104	67	92	8

# <u>Send</u>

Problem Nature	2014	2015	2016	2017	2018
1-Hanged - Attempted				1	
999 HCP	16	10	12	7	
ABANDONED CALL					
Abdominal/Flank Pain	1	2	1		
Allergic Reaction	2		3		1
Assault			1		
Back Pain	1				
Bleeding		3	2		
Breathing Problems			3		
Breathing/ENT Problems	1	1	3		
Chest Pain/Cardiac Prob	3	9	4		
Chest/Upper back pain/Cardiac			4	5	
Emergency Rule				1	
Falls <12ft	1	1			
Fitting	2	3	4	1	
Generally Unwell		2	4		
HCP				1	
HCP Admission 120					
minutes	2	1			
Limb/Pain Injury			1		
Medical			1	4	
Medical Minor					
Mental Health			2	2	
Mental Health Issues	6	1	4		
NHS 111 (Manual Entry)		1	3	5	
Overdose/Ingestion -					
Accidental	1	1	1		
Stroke/Neurological	1	1			
Trauma		1	2	3	
Unconscious			1		
Unconscious/Faint			1		
Z-Prison Incident				27	3



Total	37	37	57	57	4
Total conveyed to					
hospital	35	35	46	48	4

#### **Downview**

Problem Nature	2014	2015	2016	2017	2018
1-Hanged (Attempted)					1
999 HCP			2		
Abdominal/Flank Pain			1	1	
Back Pain		1			
Breathing Problems					2
Breathing/ENT Problems			1		
Chest Pain/Cardiac Prob			6		
Chest/Upper back					
pain/Cardiac				4	3
Diabetic Probs			1		
Fitting			1	3	
Generally Unwell			4		
Medical			2	5	
Medical Minor					1
Mental Health Issues		1	7		
NHS 111 (Manual Entry)				1	
RTC - No/Minor Injury			1		
Stroke/Neurological					1
Trauma			1	6	2
Unconscious/Faint			2		
Z-Prison Incident				32	10
Total	0	2	29	52	20
Total conveyed to hospital	0	2	24	45	16

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

#### FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

